

Oct 20, 2024

GALAM's Integrated Quality Policy

GALAM Ltd. is committed to continuously improving the quality of its products and its services, and to the performance of its integrated quality management system regarding Food Safety, Environment, health and safety, Security, and Energy Management.

The management perceives quality as the lever for its economic growth, and as the assurance of its future, for the benefit of its owners, employees, and customers.

To achieve these quality goals, Galam's management will operate in the following way:

- Creates a culture of quality and excellence in all its sectors and cultivates pride and involvement in its employees.
- Place an emphasis on the prevention of defects by planning before acting, as the correct way to improve the quality of its products and services, and to reduce costs.
- Allocates resources to promote Good Manufacturing Practices as accepted by the food industry, and to ensure the quality and safety of its products, the employees' health and safety, promote environmental improvements, and strive for energetic efficiency.
- Uses feedback from its clients and its suppliers as a tool for the improvement of its products and services.



- Adopts the leading standards: ISO 9001, FSSC 22000, ISO 14001, ISO 45001, ISO 50001 as the basis of its integrated quality management system, allocates the resources and encourages the implementation of these standards by every one of its employees.
- Allocates the resources for compliance with the laws and regulations and those of the countries in which it operates, regarding quality, environmental, health and safety and energetic issues.
- Conducts procedures to identify hazards that may affect food safety, the environment, occupational health and safety, and energy efficiency. Will perform a risk assesses and implement reliable measures to control them.
- Ensures a routine of security for its employees and security of its facilities and products to prevent malicious sabotage incidents, disruption of information systems, terrorist threats, break-ins and thefts.
- Works to reduce food loss and waste in all its activities.
- Investigates every incident of non-compliance with the integrated quality management system requirements, identify the root causes and prevent reoccurrence.
- Considers its employees a vital asset for achieving its goals. It allocates the resources necessary for their education and training, and encourages the employees to be involved in planning, establishing and implementing the integrated quality management system.



- Provides updated information on aspects of the environment, health, safety and quality of our products and processes, and acts to ensure that this information has been assimilated by its employees, suppliers, contractors and the public.
- Ensures that goals are set for the integrated quality management system and that they are consistent with the context and strategic direction of the organization.
A review of performance will be conducted in relation to the objectives set to ensure that the expected results are achieved.
- Periodically audits its integrated quality management system for effective implementation of this policy and reviews the policy to make sure it is relevant for the organization.

Sincerely,



Liad Cohen

CEO

Galam Ltd. Israel

